



Upbring® | Senior Leadership Profiles



Michael Loo - President & Chief Executive Officer

Michael is charged with the overall responsibility for leading Upbring, including directing the agency's strategy and managing the processes and infrastructure that will drive toward accomplishing the important mission to break the cycle of child abuse by empowering children, families and communities. Michael works closely with the board of directors, the senior leadership team and key stakeholders to lead the agency by demonstrating and encouraging culture that exemplifies our core values: We are Warriors, We are Servants and We are Family.



Donna Palmer - Chief External Relations Officer

Donna oversees the planning and implementation of all external relations strategies, activities and initiatives. She is responsible for fundraising, marketing and communications, advocacy, volunteer relations and research programs.



Krystale Bezio - Chief Program Officer

Krystale ensures quality care, supervision and program direction for all foster care, adoption, supervised independent living, residential treatment centers and the Office of Refugee and Resettlement programs.



Andrew Bencotter - Chief Education & Growth Officer

Andrew is responsible for overseeing the growth of all Upbring education initiatives within the context of Upbring's strategic plan. He also identifies opportunities for growth across all programmatic lines of the organization and oversees Head Start, Trinity Charter Schools, Upbring's tuition-based schools and BeREAL New Orleans.



Holly Raymond - Senior Vice President, Finance & Support Services

Holly oversees Upbring's finance, facilities, budget and procurement functions as well as information technology and human resource administration.



Chris Canada - Chief Information Officer (contract position)

Chris oversees the daily operations of Upbring's information technology department.



Carolyn Paganoni - Senior Vice President, Organizational Development & Culture

Carolyn oversees the culture and organizational development initiatives of Upbring including the culture ambassador committee.



Knox Kimberly - Senior Vice President, Advocacy & Stakeholder Relations

Knox oversees advocacy initiatives and stakeholder relationships as well as Upbring's community programs: Neighborhood House, Health for Friends Clinic and Disaster Response.



Murray Chanow - Senior Vice President, Strategic Process & Program Development

Murray oversees the community relations and risk/quality assessment departments as well as the incubation and creation of programs in the areas of prevention, intervention and family-based integration.



Loren Riemer - Vice President, Development Operations

Loren oversees all operations of Upbring's fundraising program to acquire charitable contributions from foundations, granting agencies, corporations, individuals, direct mail appeals and special events.



Angela Nazworth - Vice President, Strategic Communications & Marketing

Angela oversees all strategic communications and marketing efforts including branding, storytelling, media relations, social media, digital marketing, advertising and internal communications.



Ryan Park - Senior Director, Innovation

Ryan oversees Upbring Innovation Labs and the data analytics department. He is responsible for the development and implementation of corporate innovation strategy as well as working with data and research partners to create historical, current and predictive dashboards to help better allocate company resources.



Leadership Structure

